

WE ARE LOOKING FOR



OPERATIONS MANAGER BUFAB INDIA

Bufab is a strong brand, which stands for quality, service and assortment. We are the leading manufacturer and distributor of quality assured stainless steel grade fasteners & high alloyed fasteners. Providing the best quality to our customers is Bufab India's prime goal.

The Operations Manager will report directly to the Managing Director Bufab India and will be a key person to drive Operational Excellence in the company and to make significant contribution to the overall strategic development and business growth. This position will be stationed in Pune.

Responsibilities:

- Oversee and supervise the performance of Customer service, Replenishment, Quality, Digitalization, warehouse and logistics functions
- Bufab Best Practices (BBP) - be the country BBP owner and ensure local operations are in line with BBP requirements
- Define and improve operational process in the country, conduct regular audit, propose and implement improvement projects to level up the operation performance hence to satisfy customer requirements
- Quality - supervise quality management, be an advisor and coordinator to support company quality improvement
- Customer service – work with BU/global Operations team and local sales team in managing customer demand, include but not limited to customer order handling, forecast, safety stock etc
- Replenishment – work with BU/global Sourcing team and Operations team in managing supplier performance and to contribute supplier consolidation activities. Monitor inventory level to ensure balance customer requirements and company financial risk
- Digitalization – be the country leader to drive digitalization initiatives, include but not limited to VMI, EDI, Supplier Portal, eWMS, and JEEVES update/improvement etc
- Logistics & Warehouse – supervise logistics & warehouse operations, propose/implement improvement actions to improve efficiency
- Work closely with company leaders to develop, implement and manage strategic plans for operational activities.
- Work closely with BU Operations Manager to support operations improvement projects in the BU.

Profile:

- Bachelor's degree or above in Engineering or Mechanical is preferred.
- Experience in Operations and process management, track record of success in customer service, replenishment, quality, warehouse and logistics as well as continuous

- improvement projects
- At least 10 years work experience and 5 years in management position in multinational company
 - Critical thinking and problem-solving skills
 - Strong Collaborative Leadership and Influencing Skills
 - Commercial, strategy development, and project management experience.
 - Good command of English in both writing and oral
 - Wanting to work in a company with Scandinavian management culture

Interested? Please send your CV & Application letter to Manjushree Reddy, HR Manager, manjushree.reddy@bufab.com.