



Quality Policy

Customer focus

Provide an efficient, flexible and competitive service to our customers at all times

Operational excellence

Continual improvement of our operating systems and procedures through investment in resource and application of professional expertise

Quality management systems*

Compliant with the requirements of

EN 9120:2018,

ISO 9001:2015,

regulation (EU) No 305/2011 and National Highway Sector Scheme 3,

the business and those of our customers

World Class Supply Chain

Follow a comprehensive supplier selection process, develop good working relationships and implement resilient business practices

Improve our social, environmental and ethical performance through sustainable procurement

Staff dedication

Provide a safe working environment that promotes job satisfaction and a 'one team' culture

Issued by

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* UK BU Site specific